



# MIDCITY UTILITIES **MOBILE APP**

For your convenience, MidCity Utilities has an app available for download. To use the app, one needs to complete the quick and easy registration process. The app can be found on Play Store (for Android users) and App Store (for iOS users). *Alternatively, please visit our website and click on "Buy Prepaid".*

**MidCity UTILITIES**  
YOUR SMART SOLUTION

Buy Prepaid **Account** Meters

**Notice**  
Please note that you are required to login to view this page

< Back

**Login**

Email

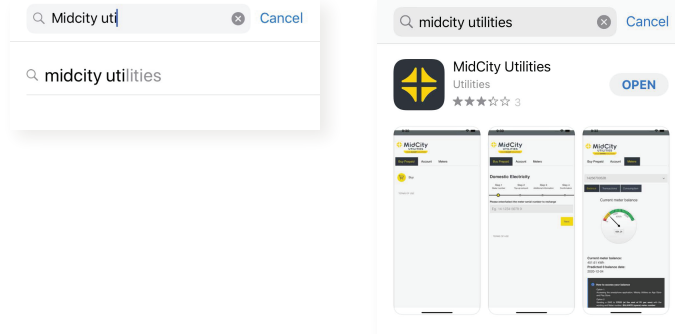
Password

Forgot Password? **Login**

# DOWNLOADING THE MOBILE APP

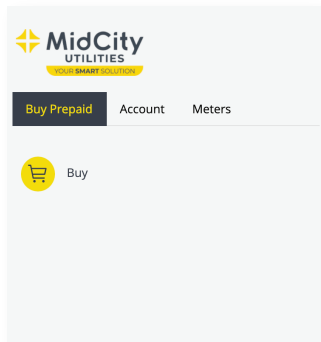
1

Search mobile app in Play Store/App Store and install



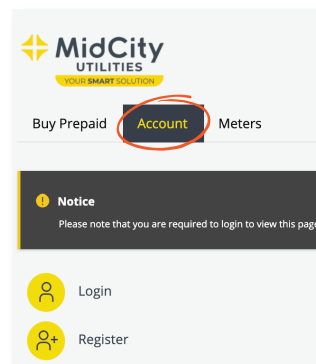
2

Open App



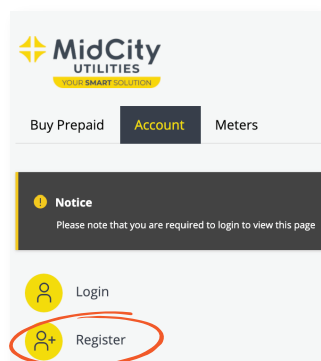
3

Select Account



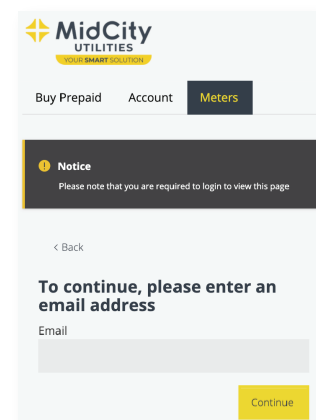
4

Register



5

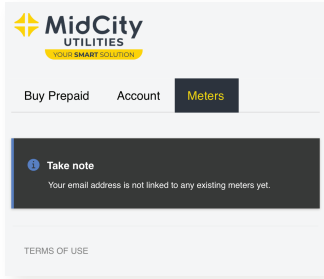
Enter email address



You will receive a verification email. Should you not have received it within 20 minutes, please check your junk / spam mailbox, as it might have been filtered to that folder. **Verify your registration.**

6

## Contact Customer Care



If you encounter an error message while attempting to log in, indicating that we have a different email address on file than the one used for registration, please send us an email at **customer care@midcityutilities.co.za**.

Kindly include your meter number, complex name, unit number, cellphone number, and the email address you prefer for login. Please note that we can only update information on our system when it is received in writing. Thank you for your cooperation.

Our dedicated Customer Care team is here to assist you.  
**customer care@midcityutilities.co.za**

Office: **(012) 426 3400** | Cell 1: **071 687 0113** | Cell 2: **082 404 8954**

