

PREPAID PURCHASE GUIDE

MidCity Utilities provides a comprehensive range of smart utility management products and solutions to the property sector. Our smart metering system provides clients with a web-based platform, to effectively manage their electricity consumption, providing users with the ability to view current electricity usage, historic data and trends.

MidCity Utilities provides a flexible solution, catering for the specific needs of individual clients. Our solution supports the optimisation of energy efficiency for residential, sectional- and full title, commercial and retail consumers.

MIDCITY UTILITIES PAYMENT PLATFORMS

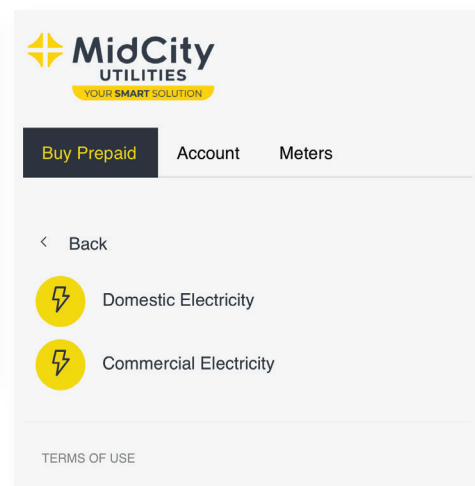
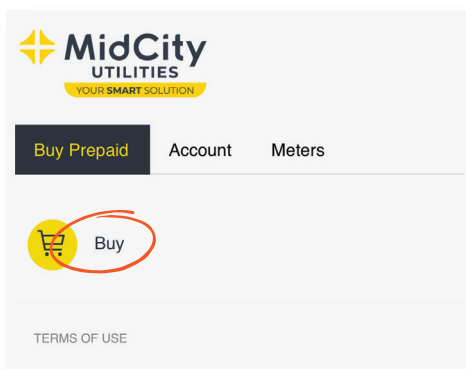
PAYMENT OPTION 1

Go To: <http://buyprepaid.midcityutilities.co.za/>

FOLLOW THESE 6 EASY STEPS

1

Select "Buy" and choose "Domestic " or "Commercial"



2

Insert meter number

MidCity UTILITIES YOUR SMART SOLUTION

Buy Prepaid Account Meters

Domestic Electricity

Step 1 Meter number Step 2 Top-up amount Step 3 Additional information Step 4 Confirmation

Please enter/select the meter serial number to recharge

XX XXXX XXX X

Next

3

Insert the top-up amount

MidCity UTILITIES YOUR SMART SOLUTION

Buy Prepaid Account Meters

Domestic Electricity

Step 1 Meter number Step 2 Top-up amount Step 3 Additional information Step 4 Confirmation

For how much Rands do you want to recharge (R 5.00 or more)

R 10 .00

Prev Next

4

Complete your details

MidCity UTILITIES YOUR SMART SOLUTION

Buy Prepaid Account Meters

Domestic Electricity

Step 1 Meter number Step 2 Top-up amount Step 3 Additional information Step 4 Confirmation

First Name

Test

Surname

Test

Email Address

example@example.com

Prev Next

5

Check order details and select "Pay Now"

MidCity UTILITIES YOUR SMART SOLUTION

Buy Prepaid Account Meters

Domestic Electricity

Step 1 Meter number Step 2 Top-up amount Step 3 Additional information Step 4 Confirmation

Please confirm that your meter serial number and detail entered is correct. Please also take note of your reference number for future queries.

Transaction Ref aWjmaWXuGqLa
 Meter Serial XX XXXX XXX X
 Product Domestic Electricity
 Transaction Amount R 10.00
 First Name Test
 Surname Test
 Email dept8midcity@gmail.com

When you continue, you will be able to make a payment online. As soon as you make a payment, your meter will be credited with your recharge voucher

Pay Now

6

Complete Payment - Please select your payment method from the list available and complete the payment process through Payfast.

UNIPIN PREPAID GUIDE

PAYMENT OPTION 2

When purchasing prepaid electricity from a Point of Sale vendor, e.g. petrol station or retail store, ask for a **Unipin voucher** of your chosen amount.

Cost for various payment options:

Vending fees may apply and vary as per vendor.



1

An optional keypad unit can be purchased from MidCity Utilities, should you prefer to view the remaining credit on the meter and to load tokens manually.

2

Dial ***120*41589*PINnumber*METERnumber#** on your mobile device and press OK/DIAL. (Note: Do not include spaces between any of the digits or characters.) Your request will be processed and your token will be sent to you via SMS as confirmation.

EXAMPLE: If your meter serial number is 14108037657 and the Unipin you purchased is 1234567, dial ***120*41589*1234567*14108037657#**

Please ensure that you use the correct meter number when purchasing electricity.

PAYMENT OPTION 3

Purchasing electricity through your banking app.

Register your unique meter number on your banking profile under “Buy Prepaid”. Vending fees may apply.

HOW TO CHECK YOUR BALANCE:

Once installed, your prepaid meter balance can be accessed by:

1. Sending an SMS to 37823 (at a cost of R1.00 per sms) as follows:
BALANCE(space) meter number.
2. Accessing the MidCity Utilities smartphone app by downloading in Play Store or App Store.
3. Making use of the keypad in your unit to access information on your meter.

Information about your monthly consumption will be processed and saved in the MidCity Utilities app. This will allow you to access historical data on your account at any time, extending back over a specified period, via our secure internet server.